

**INFORMATION TEXT FOR PATIENTS DRAWN BY ANTALYA YASAM HASTANELERI OZEL
SAGLIK HIZMETLERI A.S. IN ACCORDANCE WITH THE LAW NR. 6698 ON PROTECTION OF
PERSONAL DATA**

1. DATA CONTROLLER AND REPRESENTATIVE THEREOF

Your personal data may be processed within Antalya Yasam Hastaneleri Ozel Saglik Hizmetleri A.S.(“**Yasam**”) and the controlling company and affiliates of Yasam (shall hereinafter be referred to as “**Yasam Group**” collectively) in the capacity of Data Controller under the Law Nr. 6698 on Protection of Personal Data ("the Law") and the applicable regulations in accordance with the following framework and in compliance with the Health Services Fundamental Law Nr. 3359, and the Decree Law Nr. 663 on the Organization and Duties of the Ministry of Health and its Affiliated Organizations, and the Regulations on Private Hospitals, and the regulations issued by the Ministry of Health, and the other applicable regulations.

Your personal data may be processed by Antalya Yasam Hastaneleri Ozel Saglik Hizmetleri A.S. (“Hospital”), acting in the capacity of data controller, as per the Law Nr. 6698 on Protection of Personal Data, as specified below.

2. METHOD OF COLLECTION OF THE PERSONAL DATA AND THE LEGAL REASON THERETO:

Your personal data is collected and processed verbally, in writing, visually or electronically in any manner whatsoever for the following purposes and in order to enable to carry out any and all kinds of businesses, included in the area of activity of Yasam Group, on legal basis and accordingly to enable Yasam Group to perform and fulfill its contractual and legal obligations completely and properly. The legal reason for collection of your data by such persons shall constitute the provisions prescribed under:

- Law Nr. 6698 on Protection of Personal Data;
- Health Services Fundamental Law Nr. 3359;
- Decree Law Nr. 663 on the Organization and Duties of the Ministry of Health and its Affiliated Organizations;
- Regulations on Private Hospitals;
- Regulation on Processing of the Personal Data and Protection of Privacy Thereof;
- Regulations issued by the Ministry of Health, and other applicable regulations

Also; as provided under the paragraph 3 of the Section 6 of the Law, any personal data in relation to health and sexual life may be processed by any persons, subject to the non-disclosure obligation, or any authorized institutions and organizations without seeking for the explicit consent of the concerned party for the purposes of protecting public health and carrying out preventive medicine, medical diagnosis, treatment and care services.

The personal data shall be processed for the purposes as specified hereunder, and they shall never be used for any other purpose.

3. TRANSMISSION OF PERSONAL DATA

In accordance with the Health Services Fundamental Law Nr. 3359, and the Decree Law Nr. 663 on the Organization and Duties of the Ministry of Health and its Affiliated Organizations, and the Law Nr. 6698 on Protection of Personal Data, and the Regulations on Private Hospitals, and the Regulation on Processing of the Personal Data and Protection of Privacy Thereof, and the regulations issued by the Ministry of Health, and the other applicable regulations, and for the following purposes; your personal data may be transmitted and disclosed to:

- Ministry of Health; the sub-units and family practice centers reporting to the Ministry;
- Private insurance companies (health, retirement, life insurance, etc.);
- Social Security Institution;
- Turkish National Police and other law enforcement officers;
- Directorate General of Birth Registry and Citizenship Affairs;
- Turkish Pharmacists' Association;
- Judicial authorities;

- National and international laboratories, medical centers, ambulance, medical device and healthcare provider, with whom we are in cooperation for the purpose of medical diagnosis and treatment;
- Healthcare facility, to which the patient is referred, or to which the patient has applied personally;
- Your legal representatives authorized by you;
- Attorneys-at-law, with whom we work; and third parties, including the tax consultants and auditors, from whom we receive consultancy;
- Regulatory and supervisory authorities and official authorities;
- National and international systems and/or the companies, to which our hospital is affiliated;
- Your employer;
- Our suppliers, support service providers, archive service providers and business partners, from which we procure service, or with which we are in cooperation (For further information, please file an application, in writing, to our hospital and obtain any information).

4. YOUR RIGHTS FOR PROTECTION OF PERSONAL DATA

In accordance with the Law and applicable regulations; You shall be entitled:

- To find out whether your personal data is processed, or not;
- To request any information if your personal data has been processed;
- To access and request your personal health information;
- To find out the purpose of processing of your personal data and whether they have been used for the purposes intended, or not;
- To know about the national and international third parties, to whom your personal data is disclosed;
- To request any correction in the event that your personal data has been processed incompletely and incorrectly;
- To request deletion or disposal of your personal data;
- To request service of any notification to the third persons, to whom your personal data is disclosed, of correction of your personal data in case of incomplete and incorrect processing of your personal data and/or of the process for deletion or disposal of your personal data;
- To raise any objection against occurrence of any consequence against you by analyzing your data processed by means of the exclusively automatic systems;
- To claim recovery of any damage to you in case of processing of your personal data in breach of the Law.

5. PURPOSES OF RETENTION AND PROCESSING OF YOUR PERSONAL DATA

We have obtained your personal data from the Call Center, through internet and mobile applications, from physical locations and similar channels, verbally, in writing, visually or electronically based on the nature of the service provided, in order to be able to provide you with any service at the high standards.

Accordingly, your main general and specific personal data, primarily including the personal health data, which is necessary for performance of any and all medical diagnosis, examination, treatment and healthcare services, and which are obtained for such purpose, is specified below:

- Your ID data such as your full name, Republic of Turkey ID number, passport number or temporary Republic of Turkey ID number if you are not a Turkish citizen, place of birth and date, marital status, sex information; and the photocopy of your TR ID Card or Driving License, or your insurance and patient protocol number and your other identification data, through which we can identify you, as submitted by you;
- Your contact data such as your address, telephone number, e-mail address;
- Your financial data such as bank account number, credit card information, IBAN number, invoicing information;
- Any and all kinds of data about your health and sexual life such as your laboratory and imaging results, test results, biometric and genetic data, medical reports, physician analyses and comments, appointment data, check-up data, examination data, prescription information, which are submitted by you for monitoring purpose, and which are obtained during performance of the medical diagnosis, treatment and healthcare services;
- Your responses and comments, which have been provided by you in order to assess our services;
- Your closed-circuit camera system video and audio recording, which has been recorded for audit purposes during your visit to our hospitals;

- Your accompanying person information in case of any accompaniment;
- Your voice call records kept when you have contacted our Call Center;
- Your personal data obtained when you have contacted us by e-mail, letters and other means;
- Your private health insurance data and Social Security Institution data for the purpose of financing and planning of the healthcare services;
- Your vehicle license plate data when you use the carpark and valet services;
- Any surfing information obtained during use of our website and mobile application; and IP address, cookie, browser information; and the medical documents, questionnaires, form information and location data submitted by you with your consent.

Your personal data, which are specified above, as well as of your private data may be processed particularly for the following purposes:

- Protection of the public health; performance of the preventive medicine, medical diagnosis, treatment and healthcare services; and planning and management of the healthcare services and financing thereof;
- Disclosure of any information requested to the Ministry of Health and other public institutions and organizations as per the respective regulations;
- Fulfillment of the legal and regulatory requirements;
- Financing of your healthcare services by the Patient Services, Financial Affairs, Marketing departments; and covering of the examination, diagnosis and treatment expenses; and disclosure of any information requested to the private insurance companies under the entitlement investigation;
- Provision of any information to you about your appointment through the Call Center and Digital Channels;
- Verification of your identity by the Patient Services, our Healthcare Professionals and Call Center departments;
- Planning and management of internal operations by the Hospital Management;
- Performance of any analysis by the Quality, Patient Experience, Information Systems departments for the purpose of development of the healthcare services;
- Provision of any training to our personnel by the Human Resources and Quality departments;
- Provision of any drug and medical device;
- Notification of newborn baby;
- Performance of any investigation;
- Monitoring and prevention of any misconduct and unauthorized transaction by the Audit and Information Systems departments;
- Performance of the risk management and quality development activities by the Quality, Patient Experience, Information Systems departments;
- Issuance of the invoices against the services by the Patient Services, Financial Affairs, Marketing departments;
- Confirmation of your relation with the institutions, which have executed any agreement with the hospital, by the Patient Services, Financial Affairs, Marketing departments;
- Response of any and all kinds of your questions and complaints with respect to the healthcare services by the Hospital Management, Patient Experience, Patient Rights, Call Center departments;
- Taking any and all technical and administrative measures by the Hospital Management, Information Systems departments under the data security of the system and applications of the hospital;
- Provision of the campaign details and any information about attendance to such campaigns by the Marketing, Media and Communication, Call Center departments; and design and transmission of the specific contents and abstract and concrete benefits on the web and mobile channels;
- Measuring, increase and investigation of the patient satisfaction by the Hospital Management, Patient Rights, Patient Experience departments;
- Contact with you for the purpose of providing any information about the services;
- Enabling the hospital security officers to perform their services in a better manner;
- Performance of the education and training activities by the training institutions, with which the hospital is in cooperation.

"Your Personal and Private Data", as specified above, may be retained in the physical and electronic archives within the organization of Yasam and external service providers with utmost care and in compliance with the provisions prescribed under the applicable regulations

6. CASES NOT REQUIRING EXPLICIT CONSENT FOR PROCESSING OF PERSONAL DATA IN ACCORDANCE WITH LPPD

Your personal data might be processed even in the absence of your Explicit Consent in case of presence of at least one of the following cases:

- It is required explicitly by the laws;
- It is required to protect the life or body integrity of for any person, who cannot explain her/his consent due to any actual impossibility, or whose consent is not recognized legally;
- It is required to process the personal data of the parties to the agreement provided that it shall directly be associated with establishment or performance of any agreement;
- It is required to enable Yasam Group to fulfill its legal obligations;
- It has been publicized by the concerned person;
- It is required to process any data in order to establish, exercise or protect any right;
- It is required to process any data for the legitimate interests of Yasam Group provided that the fundamental rights and freedoms of the concerned person shall not be damaged.
- Also, your personal data in relation to health and sexual life may be processed by Yasam Group without seeking for your Explicit Consent for the purposes of protecting public health and carrying out preventive medicine, medical diagnosis, treatment and care services.

7. DATA SECURITY AND RIGHT TO FILE AN APPLICATION

Your personal data shall meticulously be protected within the technical and administrative opportunities, and the necessary security measures shall be taken and provided at a level appropriate for the possible risks, by taking into account the technological opportunities. You can submit your requests under the law by completing the "[Application Form as per the Law on Protection of Personal Data](#)" available on the web address "www.yasamhastaneleri.com" by means of the following methods.

<p>Ozel Akdeniz Saglik Vakfi Yasam Hastanesi Iktisadi Isletmesi (Private Akdeniz Health Foundation Yasam Hospital Economic Enterprise) MERNIS (Central Civil Registration System): 8657259391744538 Antalya Yasam Hastaneleri Ozel Saglik Hizmetleri Anonim Sirketi MERNIS (Central Civil Registration System): 0070034123237563</p>		
APPLICATION METHOD	Application in Writing	By E-mail
APPLICATION ADDRESSES	Gebizli Mah.1116 Sk.No:4 Muratpasa Antalya Sirinyali Mah.1487 Sk.No:4 Muratpasa Antalya	kvkk@yasamhastaneleri.com
DETAILS TO BE PROVIDED UNDER THE APPLICATION	“Information Request under the Law on Protection of Personal Data” shall be stated on the envelope/notification; in case of absence of such statement, the request shall not be put into process. Note: Any official document that identify you may be requested.	“Information Request under the Law on Protection of Personal Data” shall be stated in the section of subject matter of the e-mail; in case of absence of such statement, the request shall not be put into process. Note: Any official document that identify you may be requested. If you make a request by your e-mail address that you have previously provided for registration to our business, then your identification process shall be accelerated.